



# Food Safety Learning

## CASE STUDY

Effectively educate restaurant team members on various Food Safety protocols, while minimizing employee downtime.

## The MLevel Impact

### EASY AUTHORING TOOL

Rapidly author and deploy engaging learning modules



### INCREASED ENGAGEMENT

Provide opportunities for continuous reinforcement and coachable insights.



### ANALYTICS & DATA

Real-time analytics with extensive tracking to identify where learners are struggling.

## Intended Results:

- Reduce/Avoid Food Safety related incidents across all restaurant locations
- Reduce employee time spent in training (downtime)
- Increase knowledge retention across Food Safety Protocols for designated roles

## Highlights

- Deployment to approx. 138,000 team members across numerous restaurant locations
- Ability to connect learning data into existing reporting standards for Food Safety
- Creation of over 10 targeted Food Safety related modules ranging in content and learning objectives
- Application of microlearning and gamification principles to drive engagement and reinforcement
- Implementation of Single Sign-On for ease of access and consistency